

Returning a License

Once ZWCAD has been activated on a computer, the license obtained is only valid on that computer and not valid for any other. If you need to use ZWCAD on another computer, you need to return the license from the previous computer to ZWSOFT, and then activate the license again on the new one.

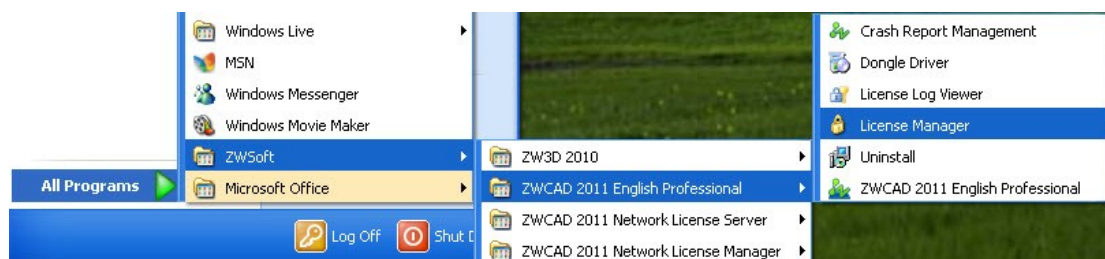
The procedure for returning licenses is similar to that of activation, and two approaches are available: returning online or offline.

1. Returning Online

To return licenses online, follow these steps:

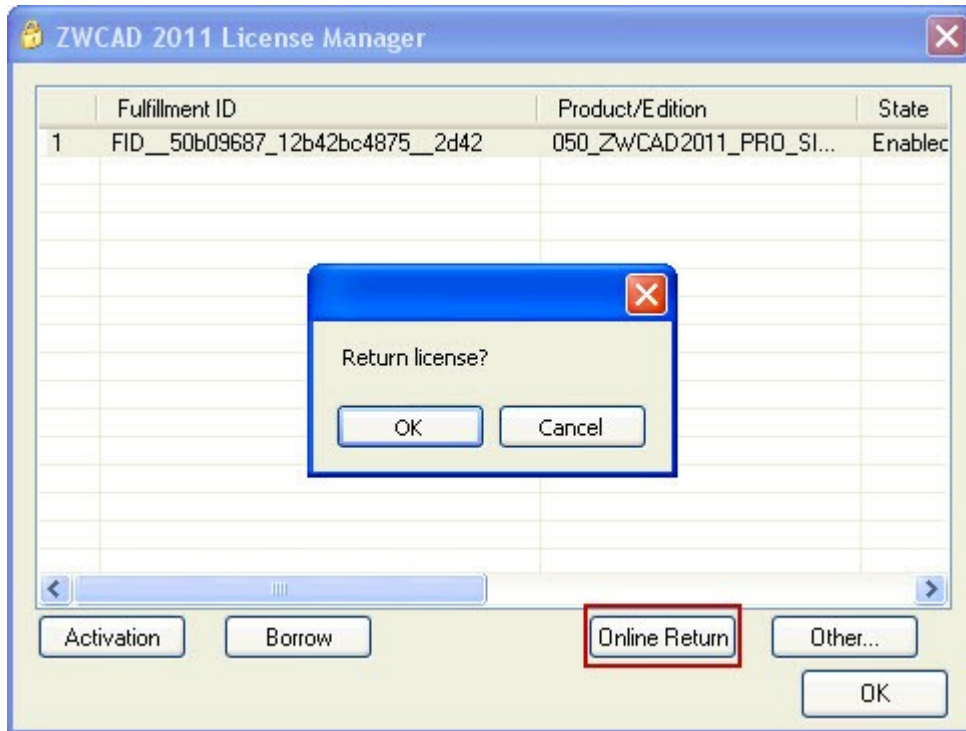
(1) Launch the **License Manager** application, as follows:

- a. On the Windows taskbar, click the **Start** button.
- b. Choose **All Programs** (or **Programs**), and then choose **ZWCAD Professional** (Standard or Academic) from **ZWSOFT** directory.
- c. Choose **License Manager**. (P.2-22)



P. 2-22 Launch License Manager

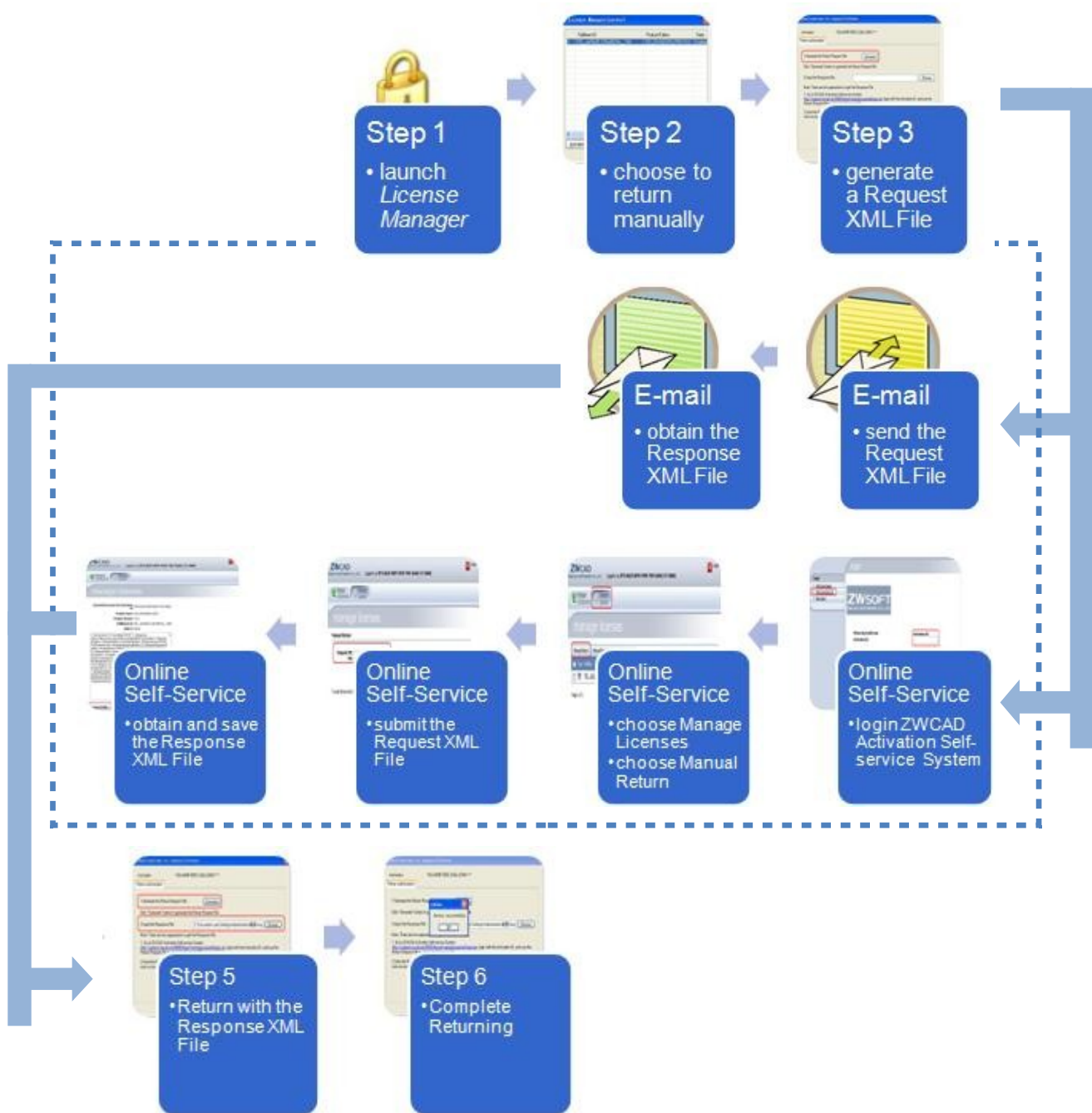
(2) Select the license to return, click **Online Return**, and then click **OK** to confirm. The license will be successfully returned in a few seconds. (P.2-23)



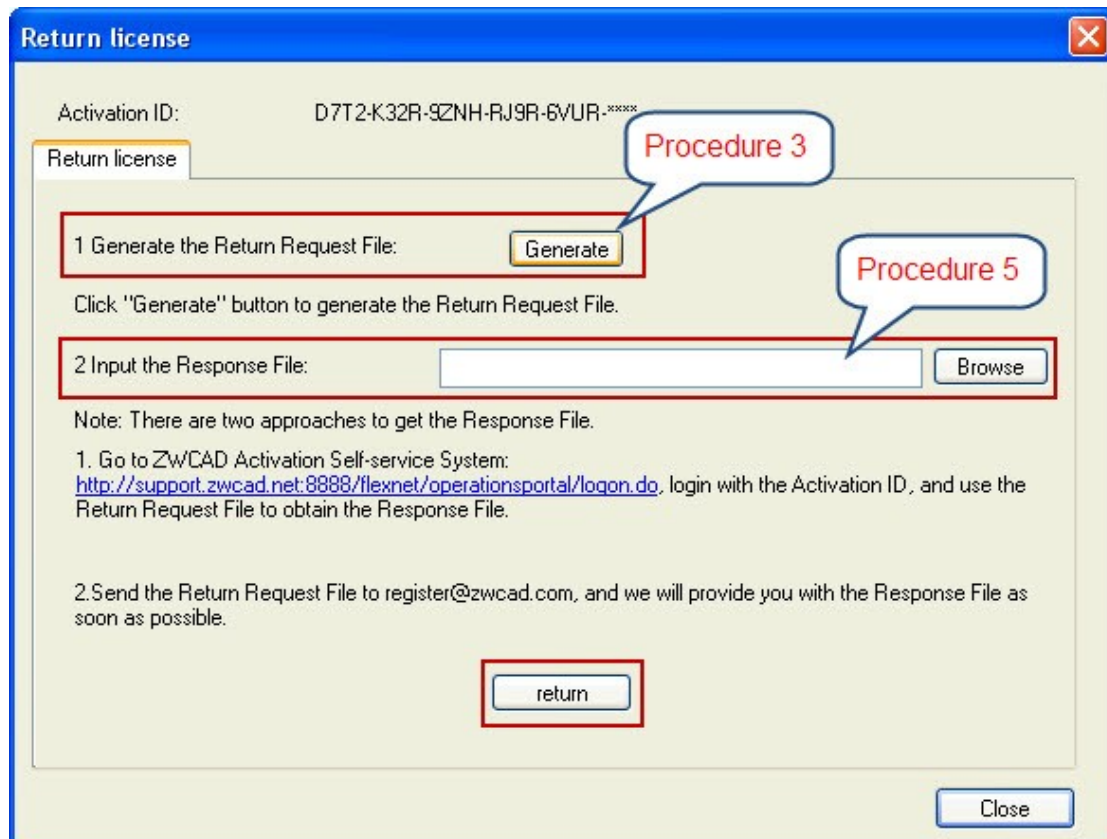
P. 2-23 Return a License

2. Returning Offline

In case of no Internet connection on the local computer, you can return ZWCAD license through procedures demonstrated by the diagram (P.2-24).



P. 2-24 Procedures of Returning License Offline



P. 2-26 Procedures 3 & 5

(6) Click **OK** to complete.

3. Obtaining a Response XML File for License Return

This operation should be performed on another computer that has Internet connection. There are two options.

Option 1: E-mail

You can send the Request File to cadfocus technical support team at support@cadfocus.com.my. The technical support team will provide you with a corresponding Response File as soon as possible.

Option 2: Online Self-Service

(1) Go to ZWCAD Activation Self-Service Center at:

<http://support.zwcad.net:8888/flexnet/operationsportal/logon.do>

Login with the Activation ID.

(2) Choose **Manage Licenses**, and then click **Manual Return**. (P.2-27)

ZWCAD SOFTWARE CO., LTD. Logged in as D7T2-K32R-9ZNH- [REDACTED] (GMT-0700) Logout

Manage Entitlements **Manage Licenses**

manage licenses

Manual Return Manual Repair Save to File Print

<input type="checkbox"/>	Type	Fulfillm..	Product	Product Version	..se Hosts	Count	Support Type	Fulfill Date	Expiration
<input type="checkbox"/>	[icon]	FID_50b...	050_ZWCAD2011_PR..	11.0	..412C717F	1	MASTER	Oct 26, 2010	PERMANENT

Page 1 of 1 Total number of rows 1.

(3) Click **Browse** to import your Request File, and then click **Submit**. (P.2-28)

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Manage Entitlements Manage Licenses

manage licenses

Manual Return

* Request XML File: Browse...

Generate the trusted storage return request as a XML file on the client machine. Load that file here.

Locate file and click Submit.

Cancel Submit

P. 2-28 Submit Your Request XML File

(4) You will see the information of the corresponding Response XML File. Please save the file onto the local computer. (P.2-29)

ZWCAD
ZWCAD SOFTWARE CO., LTD. Logged in as **D7T2-K32R-9ZNH-** (GMT-0700) Logout

Manage Entitlements Manage Licenses

manage licenses

Generated License for Activation
ID D7T2-K32R-9ZNH-RJ9R-
Product Name 050_ZWCAD2011_PRO_SINGLE
Product Version 11.0
Fulfillment ID FID_50b09687_12b42bc4875_2d30
Sold To

```
<?xml version="1.0" encoding="UTF-8" ?><Response xmlns="http://www.macrovision.com/fnp/2004/11/activation"><ResponseHeader><VersionNumber>2</VersionNumber><ResponseType>RETURN</ResponseType><RequestSequenceNumber>19</RequestSequenceNumber><RequestHash>E2672B5AC2231908CF67198D034BDC79DD66AA</RequestHash></ResponseHeader><ResponseData><TrustedHostInformation><TrustedId>12</TrustedId><Revision>1226451173140</Revision><RevisionType>ASR</RevisionType><MachineIdentifier>4495F0777D6C7362634DD0C87A33AB4E8C5B4B8D</MachineIdentifier><Status>OK</Status></TrustedHostInformation><ReturnItem><FulfillmentRecordUniqueId>12.190191.1.1</FulfillmentRecordUniqueId></ReturnItem></ResponseData><Signature>1F36E471CB82B44B5CF77297D7FC966551B8CCA2EBB458BC774593F7DB351ED9D17F260CE8D76D88AF31C5204AE248477E8AD9BE1ECSA0F095661FFF</Signature><SignatureVersion>1</SignatureVersion></Response>
```

Save To File

P. 2-29 Save the Response XML File